



# 2017 Quality of Life Survey

Columbia University Senate - Student Affairs Committee

December 8, 2017

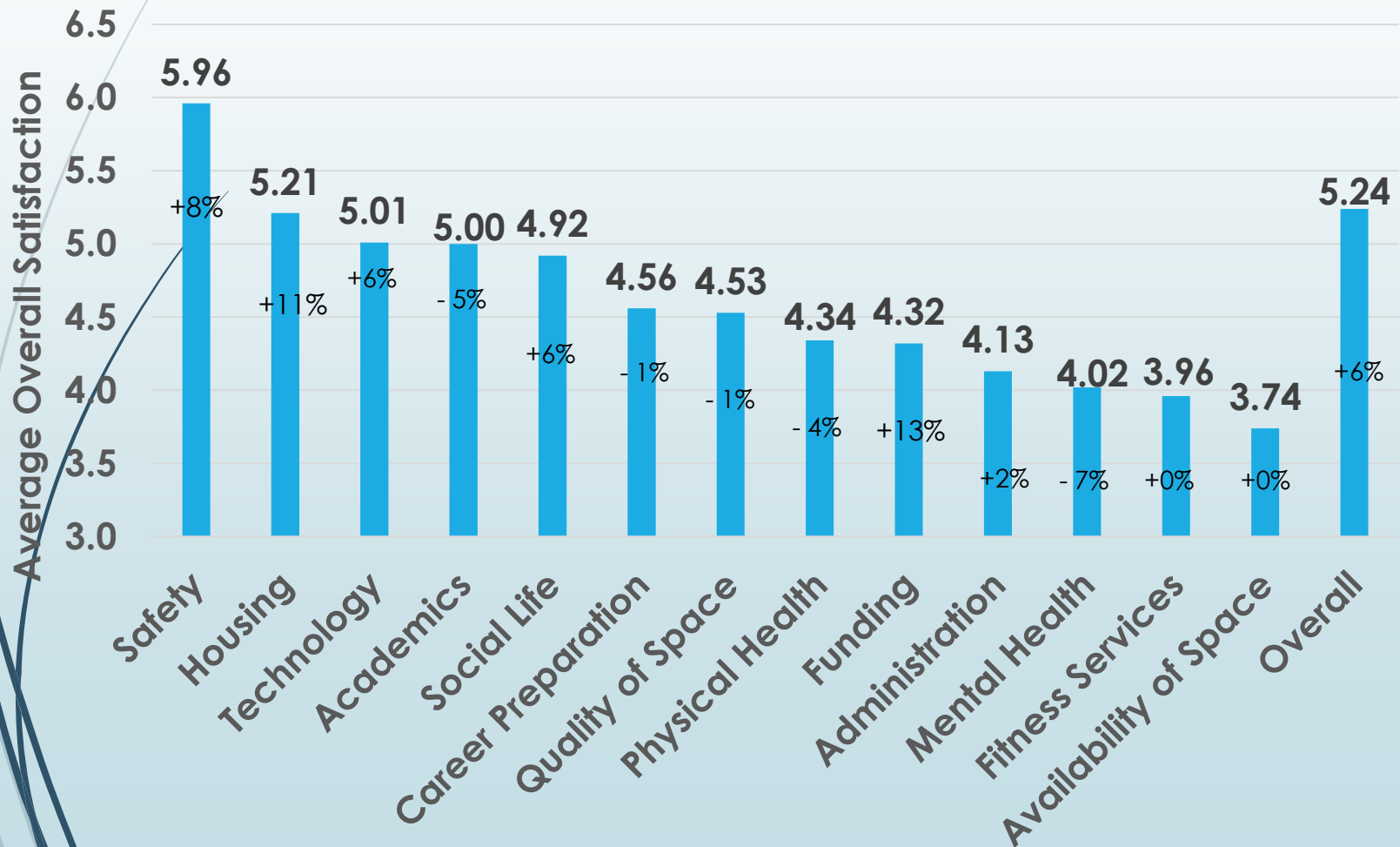
Presentation to Senate

# Survey Context

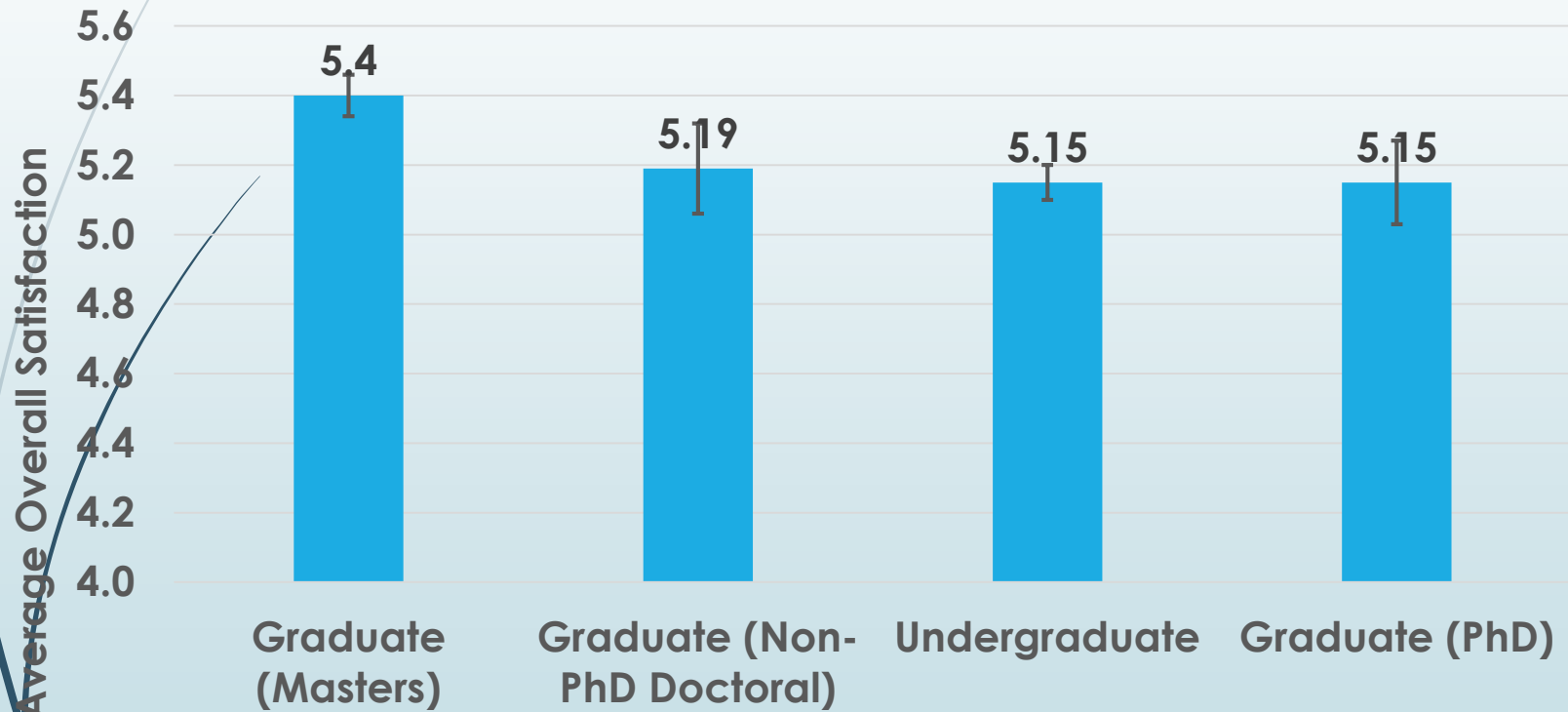
- ▶ Students rated their satisfaction at Columbia on a 1-7 Likert scale:
  - ▶ 1=Very unsatisfied, 4=neutral, 7=satisfied
- ▶ Total Responses: **11,796, or 36%** of the CU population
- ▶ Notes:
  - ▶ **3,500 first-semester students** were **removed** from analysis
  - ▶ Survey results are presented largely as a comparison of mean satisfaction ratings between various groups
  - ▶ “Statistical Significance” was determined using standard 95% confidence intervals.
- ▶ **Key Findings:** In general,
  - ▶ Student satisfaction **increased** in most categories since 2015
  - ▶ Student populations / issue areas with lowest satisfaction in 2015 **remain least satisfied** in 2017

# Overall Satisfaction

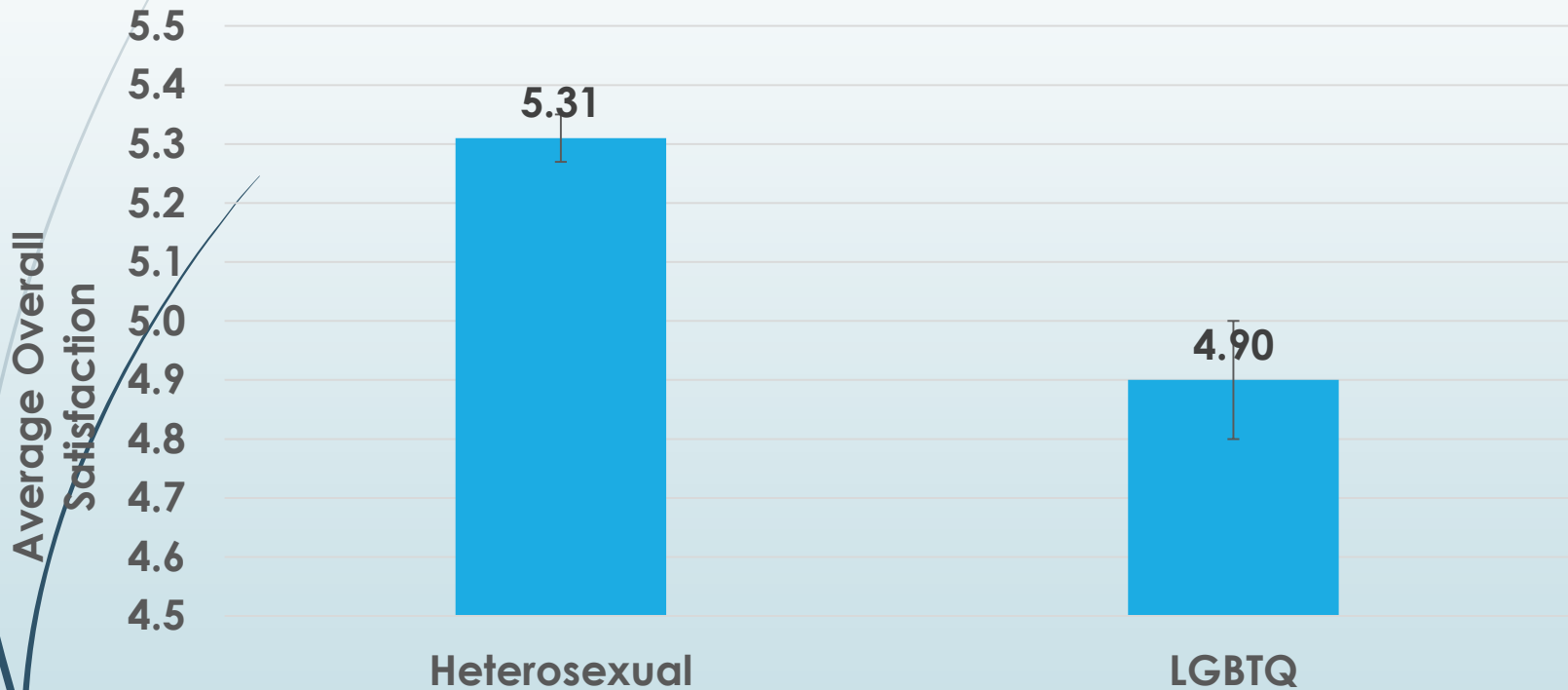
In general, how satisfied are you being a student at Columbia? (Rate on 1-7 scale)



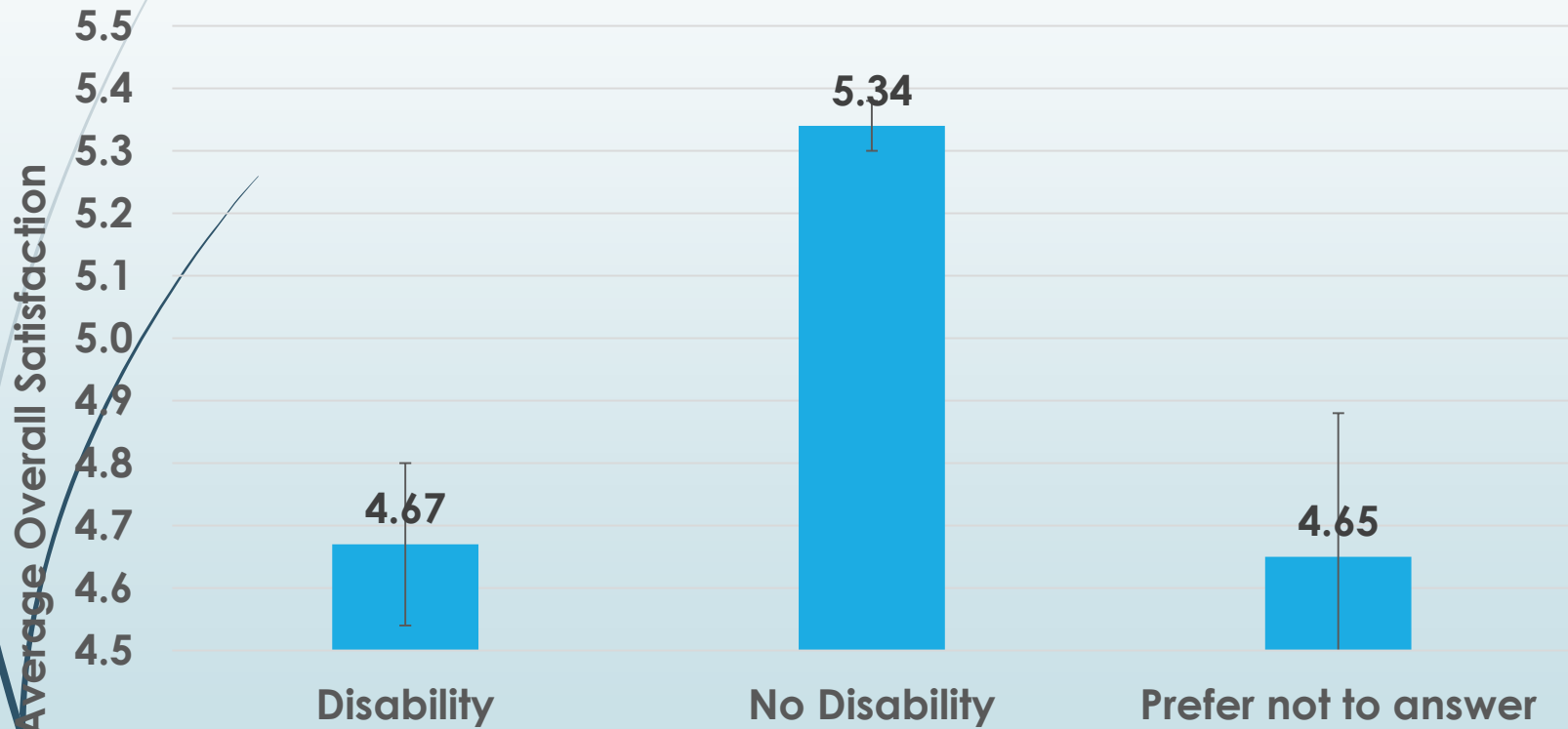
# Overall Satisfaction by Degree Status



# Overall Satisfaction by Sexual Orientation

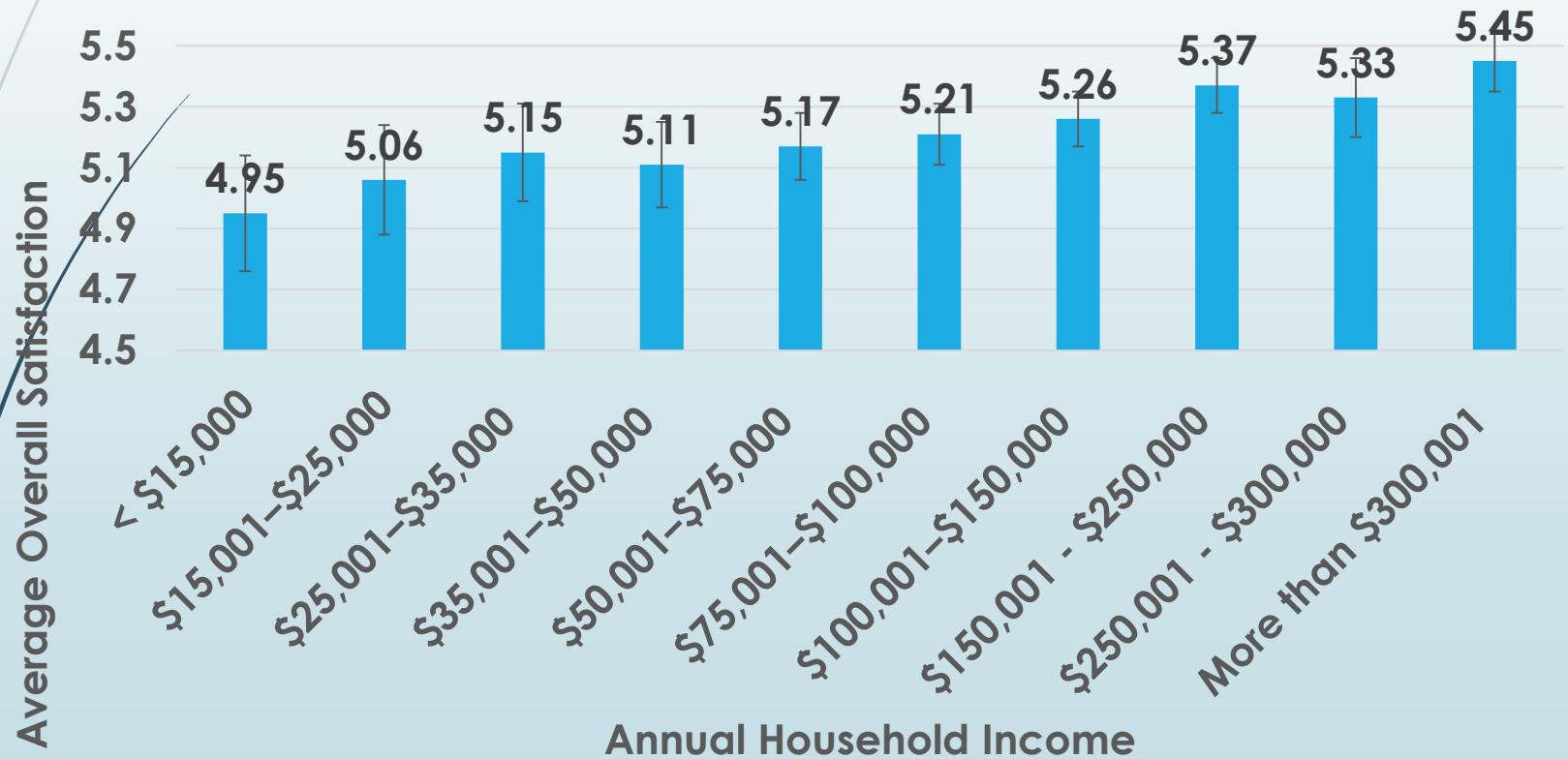


# Overall Satisfaction by Disability Status



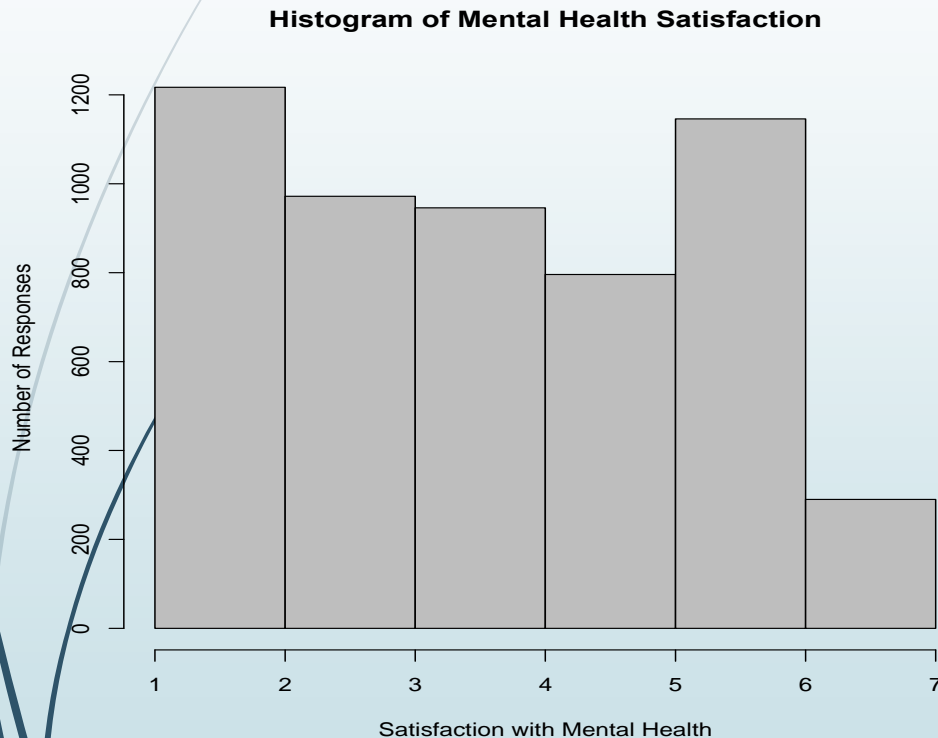
# Overall Satisfaction and Socioeconomic Status

What is your best estimate of your family's annual household income when you were in high school?



# Mental Health Satisfaction

How satisfied are you with your mental health at Columbia? (Rate on 1-7 scale)



- ▶ Average mental health satisfaction:
  - ▶ 4.02, approximately neutral
  - ▶ 2015 mean was 4.53 (7% decrease)
- ▶ Most common response was a 1, very unsatisfied





# Conclusion

- The survey shows that while progress has been made, there is still much work to do
- The initial analysis suggests we should continue to focus our efforts on:
  - Categories:
    - Mental Health
    - Fitness Services
    - Space
  - Student populations:
    - Students of Color
    - LGBTQ Students
    - Students with Disabilities
    - Undergraduate student



# Conclusion

- ▶ Sample of Initiatives:
  - ▶ LGBTQ and Students of Color Lounges – Complete
  - ▶ Food Bank - Complete
  - ▶ Lerner Redesign – In Progress
  - ▶ Task Force on Dodge Gym and Mental Health – In Progress
  - ▶ Subcommittee on Students with Disabilities - Ongoing
- ▶ Immediate next steps:
  - ▶ Continue analyzing data
  - ▶ Create school-specific focus groups to gain greater qualitative insights surrounding the data to help shape future initiatives